EXHIBIT "A"

Case: 19-30088 Doc# 9783-1 Filed: 12/10/20 Entered: 12/10/20 09:49:24 Page 1

of 10

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO): CITY & COUNTY OF SAN FRANCISCO. DOES 1 to 100

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE): LOUISE WILTZ

FOR COURT USE ONLY
COLO BADA UCO DE LA CORTE
(SOLO PARA USO DE LA CORTE)

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. ¡AVISO! Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre ualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que

pagar el gravamen de la corte an	tes de que la corte pueda desechar el caso.		·
The name and address of the		CASE NUMBER: (Número del Casti): Q - 5	TEROO
(El nombre y dirección de la co SUPERIOR COURT OF	orte es):	19-9	12000
			-
COUNTY OF SAN FRA			
400 McAllister Street, Sa	n Francisco, California, CA 94102		
The name, address, and telepl	none number of plaintiff's attorney, or plaintiff withou	t an attorney, is:	
(El nombre, la dirección y el nu	úmero de teléfono del abogado del demandante, o d I (Bar # 95246)	ei demandante que no tiene ab	ogado, es):
	TIENT D. TAZYADGUAL	Phone No.:	(510), 465-1500
825 Washington Street, S	Suite 300, Oakland, CA 94607-4079	DAVID W. YUEN	Deputy
			(Adjunto)
(For proof of service of this sur	nmons, use Proof of Service of Summons (form PO	S-010).)	' //
(Para prueba de entrega de es	ta citatión use el formulario Proof of Service of Sum	mons, <i>(POS-010)).</i>	V/
COURT OF	NOTICE TO THE PERSON SERVED: You are se	erved	•
SER! EURES	1. as an individual defendant.		
	2. as the person sued under the fictitious n	ame of (specify):	
	2 do 1.10 poroon out and 1.10		
TO CONTRACT OF THE PARTY OF THE	3. on behalf of (specify):		
	J. — Gri Borian Si (Spoony).		
(2) S	under: CCP 416.10 (corporation)	CCP 416.60 (i	minor)
	CCP 416 20 (defunct corporation	n) CCP 416.70 (conservatee)

CCP 416.40 (association or partnership) \(\bar{\scale} \)

other (specify): by personal delivery on (date): CCP 416.90 (authorized person)

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): STEVEN R. JACOBSEN (State Bar # 95246)	
LAW OFFICES OF STEVEN R. JACOBSEN 825 Washington Street, Suite 300 Oakland, CA 94607-4079	FOR COURT USE ONLY
TELEPHONE NO: (510) 465-1500 FAX NO. (Optional):	
E-MAIL ADDRESS (Optional):	
ATTORNEY FOR (Name): Plaintiff LOUISE WILTZ	-
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO	
street address: 400 McAllister Street Mailing address:	L T T D
CITY AND ZIP CODE: San Francisco, California 94102	Superior Court of California Superior Of San Francisco
BRANCH NAME:	Superior of San Francisco
PLAINTIFF: LOUISE WILTZ	MAY 10 2019
	MAI , SUE COURT
DEFENDANT: CITY & COUNTY OF SAN FRANCISCO	CLERK OF THE COURT
	By: Deputy Clerk
X DOES 1 TO 100	-
COMPLAINT—Personal Injury, Property Damage, Wrongful Death	
Type (check all that apply):	
MOTOR VEHICLE X OTHER (specify): Premises Liability	
Property Damage Wrongful Death	
X Personal Injury X Other Damages (specify): According to Proo	f
Jurisdiction (check all that apply):	CASE NUMBER:
ACTION IS A LIMITED CIVIL CASE Amount demanded does not exceed \$10,000	
exceeds \$10,000, but does not exceed \$25,000	
X ACTION IS AN UNLIMITED CIVIL CASE (exceeds \$25,000) ACTION IS RECLASSIFIED by this amended complaint	CGC -19-575888
ACTION IS NECESSOR IED by this american complaint	
from limited to unlimited	1
from limited to unlimited from unlimited to limited	
from unlimited to limited	
from unlimited to limited 1. Plaintiff (name or names): LOUISE WILTZ	OF SAN FRANCISCO
from unlimited to limited 1. Plaintiff (name or names): LOUISE WILTZ alleges causes of action against defendant (name or names): CITY & COUNTY (
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s	SHORT TITLE:	CASE NUMBER:					
	WILTZ v. CCSF, et al.						
4.	Plaintiff (name): is doing business under the fictitious name (specify):						
	(1) a business organization, form unknown (1) a corporation (2) a corporation	endant (name): business organization, form unknown corporation n unincorporated entity (describe):					
	City and County	public entity (describe): other (specify):					
	(1) a business organization, form unknown (1) (2) a corporation (2) (2)	endant (name): a business organization, form unknown a corporation an unincorporated entity (describe):					
	· the bank of the second of th	a public entity (describe): other (specify):					
	Information about additional defendants who are not natural persons is contained in Attachment 5.						
6.		were the agents or employees of other ent.					
	plaintiff.	are persons whose capacities are unknown to					
7.	Defendants who are joined under Code of Civil Procedure section 382 are (no	ames):					
8.	This court is the proper court because a at least one defendant now resides in its jurisdictional area. b X the principal place of business of a defendant corporation or unincorporate. c X injury to person or damage to personal property occurred in its jurisdiction d other (specify):						
9.	 X Plaintiff is required to comply with a claims statute, and a. X has complied with applicable claims statutes, or b. is excused from complying because (specify): 						

SHC	DRT'TITLE:	CASE NUMBER:
	WILTZ v. CCSF, et al.	
10.	The following causes of action are attached and the statements above apply to each (each causes of action attached): a Motor Vehicle b General Negligence c Intentional Tort d Products Liability e Premises Liability f Other (specify): Dangerous Condition of Public Property	ach complaint must have one or more
11.	Plaintiff has suffered a wage loss b loss of use of property cX hospital and medical expenses dX general damage e property damage f loss of earning capacity gX other damage (specify): According to proof.	
	ng nga pangangan nga panga	- · · · · · ·
12.	The damages claimed for wrongful death and the relationships of plaintiff to the ca. I listed in Attachment 12. b. as follows:	leceased are
13.	The relief sought in this complaint is within the jurisdiction of this court.	
14.	Plaintiff prays for judgment for costs of suit; for such relief as is fair, just, and equitable a. (1) X compensatory damages (2) punitive damages The amount of damages is (in cases for personal injury or wrongful death, you must (1) X according to proof (2) in the amount of: \$	
15.	The paragraphs of this complaint alleged on information and belief are as follows 5, 8, 16-24, Prem.L-1, Prem.L-2, Prem.L-4, Prem.L-5.	s (specify paragraph numbers):
D~1	to: May 9, 2010	
υat	te: May 8, 2019	
	STEVEN R. JACOBSEN (TYPE OR PRINT NAME) (SIG	NATURE OF PLAINTIFF OR ATTORNEY)
	(THE CIVITAIN NAME)	

COMPLAINT—Personal Injury, Property //

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Page 1 of 1

Action.

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described in attachment Prem.L-5.b X as follows (names): See the Second Cause of

SECOND CAUSE OF ACTION

(Dangerous Condition of Public Property

- 16. Plaintiff realleges and incorporates by reference the allegations of Paragraphs 1 through 15 of this Complaint, and the allegations of the First Cause of Action of this Complaint as though fully set forth at this point.
- 17. On the date of the occurrence, Plaintiff was walking on the sidewalk in front of 121 Farnum St., San Francisco, California (hereinafter referred to as the "premises"). The premises were in a dangerous condition in that the cover of a Water Power Sewer Department utility box inset into the sidewalk was installed in a manner that was not level with the surrounding sidewalk, so that the sidewalk was uneven; the utility box cover was lower than the surrounding sidewalk, and the edges of the hole constituted an abrupt barrier or ledge. The difference in height between the sidewalk and the bottom of the hole on the premises was approximately one inch. As plaintiff walked along the sidewalk she tripped on the edge of the hole and fell to the ground. Plaintiff, at all times, acted as a reasonably prudent person under the circumstances would have acted.
- 18. This incident and Plaintiff's resulting injuries were the result of the negligence of the employees and agents of the City and County of San Francisco (hereinafter referred to as the "City"), the improper design, construction and maintenance of the premises, the dangerous condition created on the premises of the City, and the failure of the City to properly hire, screen, train, supervise and control its employees, agents and independent contractors.
- 19. The City violated those policies, statutes, ordinances and regulations, including but not limited to Government Code §§830, et seq., which required it to design, construct and maintain the premises in a safe manner, and other policies, statutes, ordinances and regulations which have not yet been determined, and which resulted in the damages to Plaintiff as herein alleged. The City's conduct resulted in a dangerous condition on the public premises of the City, in violation of Government Code §§835, et seq.
- 20. The dangerous condition created a reasonably foreseeable risk that Plaintiff or another person would be involved in a similar accident on the premises, and would sustain injuries as a result.
 - 21. The City had actual and constructive notice of the dangerous condition, and either the

dangerous condition was created by the employees and agents of the City or the condition had existed for such an amount of time that the City had a reasonable opportunity to discover and remedy the condition. Notwithstanding its knowledge of the dangerous condition and of the risk inherent therein, the City failed to remedy the dangerous condition or to warn Plaintiff or others of the dangerous condition on the premises. As a result of the dangerous condition, of the acts and omissions of the City and of the negligence of the City's agents and employees, Plaintiff was injured as set forth herein.

- The City failed to properly hire, train, instruct and supervise its employees and 22. independent contractors, so as to prevent them from acting as set forth above and creating the aforesaid danger for Plaintiff and other members of the public.
- 23. The construction plan for the premises was unreasonable and was the cause of The plan did not comply with plans and designs approved as required by Plaintiff's injuries. Government Code §830.6. Further, since the implementation of the construction plan, the City had become aware of the dangerous condition created by the uneven sidewalk on the premises, and had failed to take reasonable steps to remedy the dangerous condition, though it was within the power and ability of the City to do so. In addition, the City failed to warn Plaintiff of the danger.
- As a result of the actions and omission of the City and the other defendants, Plaintiff 24. has suffered injuries to her head, including a traumatic brain injury; face, including lacerations of the face; neck; back; left wrist and hand; has suffered permanent injury and disability, and has suffered other injuries and damages not yet determined. Plaintiff has incurred and will incur medical costs and other economic damages in an amount unknown at present.

Wherefore, Plaintiff prays damages as herein alleged.

23

27

28

other parties to the action or proceeding.

• Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

Page 1

• If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all

File this cover sheet in addition to any cover sheet required by local court rule.

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the *Civil Case Cover Sheet* contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In Item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the *Civil Case Cover Sheet* to dosignate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

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Auto (22)-Personal Injury/Property
        Damage/Wrongful Death
    Uninsured Motorist (46) (if the
        case involves an uninsured
        motorist claim subject to
        arbitration, check this item
        instead of Auto)
Other PI/PD/WD (Personal injury/
Property Damage/Wrongful Death)
    Asbestos (04)
        Asbestos Property Damage
        Asbestos Personal Injury/
        --- Wrongful Death
    Product Liability (not asbestos or
        toxic/environmental) (24)
    Medical Malpractice (45)
        Medical Malpractice
             Physicians & Surgeons
        Other Professional Health Care
             Malpractice
    Other PI/PD/WD (23)
        Premises Liability (e.g., slip
             and fall)
        Intentional Bodily Injury/PD/WD
             (e.g., assault, vandalism)
        Intentional Infliction of
             Emotional Distress
        Negligent Infliction of
             Emotional Distress
        Other PI/PD/WD
Non-PI/PD/WD (Other) Tort
    Business Tort/Unfair Business
       Practice (07)
    Civil Rights (e.g., discrimination,
        false arrest) (not civil
         harassment) (08)
     Defamation (e.g., slander, libel)
         (13)
    Fraud (16)
    Intellectual Property (19)
     Professional Negligence (25)
        Legal Malpractice
        Other Professional Malpractice
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(not medical or legal)

Other Non-PI/PD/WD Tort (35)

Wrongful Termination (36)

Other Employment (15)

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CASE TYPES AND EXAMPLES
Contract
    Breach of Contract/Warranty (06)
        Breach of Rental/Lease
            Contract (not unlawful detainer
                or wrongful eviction)
        Contract/Warranty Breach-Seller
            Plaintiff (not fraud or negligence)
        Negligent Breach of Contract/
            Warranty
        Other Breach of Contract/Warranty
    Collections (e.g., money owed, open
        book accounts) (09)
        Collection Case-Seller Plaintiff
        Other Promissory Note/Collections
            Case
    Insurance Coverage (not provisionally
        complex) (18)
        Auto Subrogation
        Other Coverage
    Other Contract (37)
        Contractual Fraud
        Other Contract Dispute
Real Property
    Eminent Domain/Inverse
        Condemnation (14)
    Wrongful Eviction (33)
    Other Real Property (e.g., quiet title) (26)
        Writ of Possession of Real Property
        Mortgage Foreclosure
        Quiet Title
        Other Real Property (not eminent
        domain, landlord/tenant, or
        foreclosure)
Unlawful Detainer
    Commercial (31)
    Residential (32)
    Drugs (38) (if the case involves illegal
        drugs, check this item; otherwise,
        report as Commercial or Residential)
Judicial Review
     Asset Forfeiture (05)
    Petition Re: Arbitration Award (11)
     Writ of Mandate (02)
         Writ-Administrative Mandamus
        Writ-Mandamus on Limited Court
            Case Malter
        Writ-Other Limited Court Case
            Review
     Other Judicial Review (39)
         Review of Health Officer Order
        Notice of Appeal-Labor
            Commissioner Appeals
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Provisionally Complex Civil Litigation (Cal.
Rules of Court Rules 3.400-3.403)
      Antitrust/Trade Regulation (03)
      Construction Defect (10)
      Claims Involving Mass Tort (40)
      Securities Litigation (28)
      Environmental/Toxic Tort (30)
      Insurance Coverage Claims
          (arising from provisionally complex
          case type listed above) (41)
  Enforcement of Judgment
      Enforcement of Judgment (20)
          Abstract of Judgment (Out of
              County)
          Confession of Judgment (non-
              domestic relations)
          Sister State Judgment
          Administrative Agency Award
             (not unpaid taxes)
          Petition/Certification of Entry of
             Judgment on Unpaid Taxes
          Other Enforcement of Judgment
Case
 Miscellaneous Civil Complaint
      RICO (27)
      Other Complaint (not specified above) (42)
          Declaratory Relief Only
Injunctive Relief Only (non-
              harassment)
          Mechanics Lien
          Other Commercial Complaint
              Case (non-tort/non-complex)
          Other Civil Complaint
              (non-tort/non-complex)
  Miscellaneous Civil Petition
      Partnership and Corporate
          Governance (21)
      Other Petition (not specified
          above) (43)
          Civil Harassment
          Workplace Violence
          Elder/Dependent Adult
              Abuse
          Election Contest
          Petition for Name Change
          Petition for Relief From Late
              Claim
          Other Civil Petition
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CM-010 [Rev. July 1, 2007]

Employment

CIVIL CASE COVER SHEET

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